

The Fax API that Powers High-Volume Faxing

Custom-built for high-volume faxing, the eFax Developer™ API gives businesses a secure, flexible cloud fax solution without the IT overhead or headaches of managing onsite fax hardware.



Optimize your corporate fax process with a robust, yet flexible application faxing platform.

Traditional faxing is inefficient and cumbersome in terms of employee productivity, paper, fax infrastructure, business process and IT overhead. This is further amplified when integrating with your business' mission-critical CRM or ERP systems — which often require high-volume faxing with detailed audit trails and real-time delivery confirmation. Many IT departments want a customizable solution that can deliver on these requirements — without the burden of an on-site fax infrastructure.

eFax Developer™ is tailor-made for these businesses — an XML-based API designed specifically for high-volume faxing demands.



Easy fax integration into your critical business applications via any language

eFax Developer is like having your own production-class fax server — without the hassle, equipment, or expense.

Easy Implementation and Administration

Our off-the-shelf Java and .NET/COM Object SDKs greatly simplify the development and implementation effort required to get you up and running with application faxing. The intuitive administration site lets your staff easily manage accounts, view detailed audit reports and query metadata about fax delivery status.

Optimized Workflow

The XML wrapper for your inbound documents has many optional values you can use to optimize fax workflows, the most common of which is barcode reading. For example, eFax Developer supports most barcode symbologies, including Code 39 and DataMatrix..

Enhanced Compliance

eFax Developer, part of j2 Global®, Inc. takes advantage of an enterprise grade, worldwide, redundant faxing and transport infrastructure. j2 is well experienced and equipped to help businesses in highly regulated industries — such as healthcare, finance, legal, and manufacturing — meet compliance requirements for security, privacy, and audit capability set by regulators. The Developer platform can be enabled to enforce enhanced TLS 1.2 encryption, which will help your organization stay on the right side of federal regulations such as HIPAA and GLBA.

Flexible API Integration for ERP and CRM Systems

Our flexible XML Software Developer's Kit (SDK) also enables easy integration with any enterprise ERP or CRM system — such as Salesforce, Sage, and Netsuite — or with Electronic Medical Record systems — such as NextGen, MediTouch, and Cerna — for efficient management of electronic faxing.

Reliable and Secure Fax Network

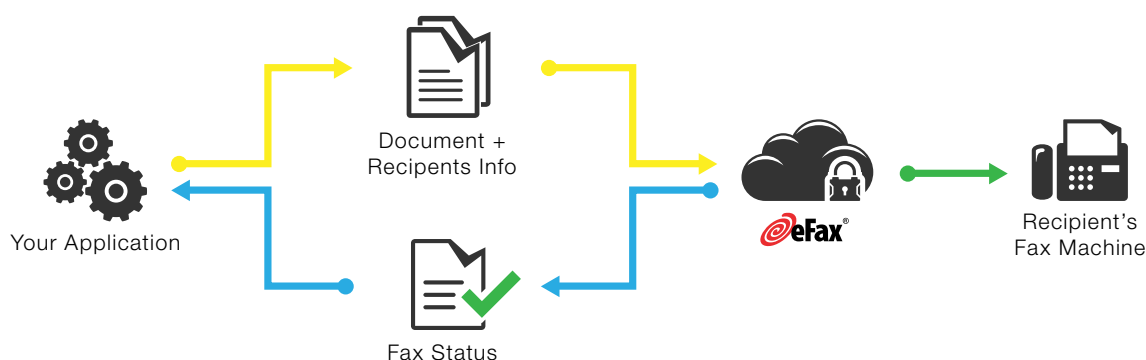
The eFax Corporate global network is protected by patented firewall, redundancy, and security technologies, with 99.5% uptime, rapid delivery, and unparalleled transmission security. j2 Global monitors its entire network 24/7/365. Each employee receives a dedicated fax number, linked to their email, for added security.



How eFax® Developer works

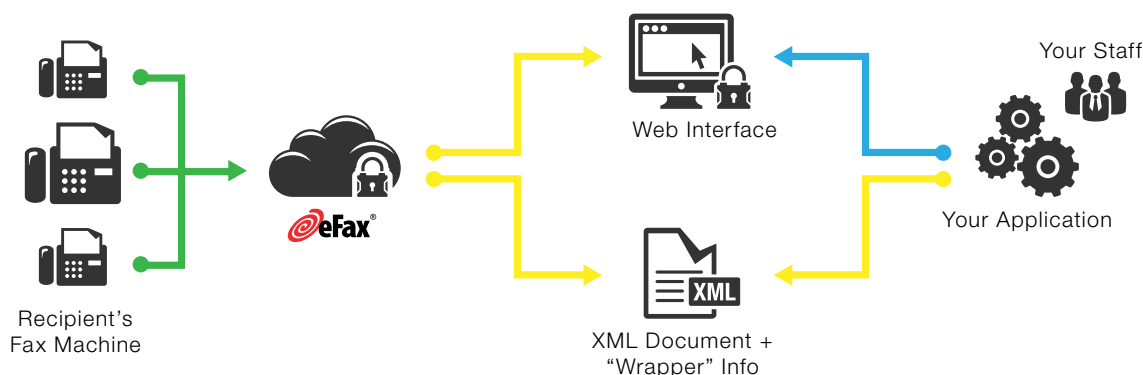
In order to integrate with eFax Developer, your organization need only connect to an external URL. Our off-the-shelf Java and .NET SDKs make it easy. For organizations looking to take advantage of other code bases, you can leverage our Universal Users' Guide to implement with virtually any code base. Each SDK includes sample code and libraries — making it easy for any developer to integrate.

Sending faxes with eFax Developer



Your outbound fax is posted to eFax Developer as a Base64-encoded file within the XML wrapper containing the recipient information. The document is faxed to your customer. Status info is immediately posted or emailed to you, and transmission metadata is added to your usage logs and available online.

Receiving faxes with eFax Developer



Your fax arrives on a number issued by eFax Developer, where it is converted to a PDF or TIFF. The fax is posted to your "catcher" application as a Base64-encoded file in the XML wrapper, with transmission and barcode metadata. (Our SDK helps take care of this for you.) Transmission metadata is added to your usage logs and available online. Fax image files are also temporarily available online as a backup and can be viewed or reposted.

eFax® Developer Features and Benefits



Features

- File transmission through a secure HTTPS POST protocol
- Real-time fax send and receive notifications
- Admin feature to manage and monitor all fax traffic and reports
- Unparalleled security with TLS 1.2 Encryption and highly secure, geographically redundant Tier III and Tier IV Colocations

Benefits

- Eliminate fax infrastructure and IT overhead that goes with it
- Easily integrate with off-the-shelf Java and .NET/COM Object SDKs
- Enhance compliance with HIPAA, GLBA, and related regulations

Supported by eFax Corporate, the World's #1 Cloud Fax Service

eFax Developer, part of the j2 Global portfolio of products, supports the secure transmission of millions of faxes every day for businesses in the most heavily regulated industries, such as healthcare, finance, and legal. The robust eFax Corporate® network is the result of millions of dollars of continued investment in infrastructure around the world, allowing eFax Developer to deliver:



Secure Data Centers

Tier III and Tier IV centers with SSAE16 or SOC2 to protect your faxes 24/7/365.



Easy Implementation

Easy to code, test and deploy.



Secure Transmissions

Strongest TLS 1.2 encryption for HIPAA and GLBA.



Flexible Integration

Support for Salesforce and other ERP and CRM Systems.

About eFax Corporate

eFax® is the world's leading online fax solution, with more than 11 million customers worldwide. eFax lets users receive, review, edit, sign, send and store faxes by email or through a web interface. eFax offers plans for individual users and provides corporate solutions. eFax is a brand of the j2 Cloud Connect division of j2 Global®, Inc. and a registered trademark of j2 Cloud Services™, Inc. and j2 Global Holdings Ltd. Learn more at enterprise.efax.com.au



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