

API



Accelerate Digital Transformation With eFax Enterprise API

Cloud Fax Integration Made Simple.

Accelerate digital transformation, improve data interoperability, and streamline communications with the new eFax Enterprise RESTful application programming interface (API).

Our standards-based API is designed for easy integration with mission-critical applications in high-volume production fax environments, especially for highly regulated industries where compliance and security come first.

Key Benefits



Integrate Fax Processes

Fax directly from your CRM, ERP or Electronic Healthcare Systems (EHR) applications via our secure Fax API.



Compliant Fax API

Complies with HIPAA, GLBA, SOX and other regulatory requirements, including GDPR. We Sign BAAs.



Maximum Fax Security

The Fax API uses TLS 1.2 encryption for fax transmissions, and AES 256-bit encryption for fax storage.



RESTful API

Simplify the application integration process with the scalable and flexible RESTful development standard.



Advanced Auditing

The system maintains audit logs for all sent and received fax documents and files. View 20 different tracking and reporting metrics.



Unified with eFax Corporate®

Our API is unified with eFax Corporate offering users access to every feature available.

More Reasons for eFax Enterprise API

The eFax Enterprise API enables high-volume faxing directly from customer applications, providing a unified faxing and billing environment that simplifies the fax administration process.

- Access cloud faxing directly from within electronic healthcare applications for increased efficiency and productivity.
- Includes both Faxing and Provisioning capabilities.
- An Administration API lets you easily add, delete or change users.
- Based on the RESTful standard for application development, which simplifies the application integration process.
- A unified fax and billing experience for eFax Corporate® and the API so you will receive one bill for both products.
- A secure API Portal for private access to account settings, technical documentation and specifications, as well as a Sandbox for testing.
- Supports Token-based authentication using the OAuth2 standard.

Use Cases for Healthcare, Finance or any Large Service Organization

eFax Enterprise API provides a unified environment for faxing and billing, simplifying the administration process by enabling the direct provisioning of accounts for both eFax Corporate® and API users. Healthcare organizations that need to transmit large quantities of medical orders and prescriptions can integrate faxing directly into the EHR, eliminating the need to print and fax hard copy documents.



Inbound Fax Features

An inbound fax arrives at your fax number as a PDF or TIFF file where it is securely stored until downloaded to your application.

The transmission metadata is added to your usage logs and is available online.

Outbound Fax Features

Your outbound document is faxed to your customer.

Unique transmission IDs are applied to outbound faxes for tracking and reporting.

Custom retry schemes are available for number of retries and retry interval.

About eFax Corporate

eFax® is the world's leading cloud fax solution, with more than 11 million customers worldwide. eFax lets users receive, review, edit, sign, send and store faxes by email or through a web interface. eFax offers plans for individual users and provides corporate solutions. eFax is a brand of the j2 Cloud Connect division of j2 Global®, Inc. and a registered trademark of j2 Cloud Services™, Inc. and j2 Global Holdings Ltd. Learn more at enterprise.efax.com.au



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